

## Phorum Support Forums / 5.2 Phorum Support

Posting not possible after upgrade

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tbremer / March 24, 2017 09:28PM

[Posting not possible after upgrade](#)

Hello,

I upgraded our Phorum from 5.2.19 to 5.2.23. This worked well without errors. I also upgraded the german language-files (I'm still using ISO 8859-1). But after the update, all users cannot post anymore.

It is possible to write the posting (file posting.php) and doing the preview of the posting. But after pressing Send, only an empty page is shown. The posting is not published and not in the database.

I disabled all modules, cleared the cache and checked the database and doing all rebuilds there. The System Sanity Checks are all OK.

What can I do?

Thanks.

Edited 1 time(s). Last edit at 03/25/2017 12:31AM by tbremer.

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Scott Finegan / March 24, 2017 10:03PM

[Re: Posting not possible after upgrade](#)

Verify that your ftp client is uploading the files correctly. Pretty much everything in Phorum except pictures is text. Check for a space or line feed before the opening <php in the files, that must be first.

Upload the files again.

Test with Emerald template.

If that doesn't work, Windows or Linux?

IIS, Apache, Ngnix, etc.?

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tbremer / March 25, 2017 12:15AM

[Re: Posting not possible after upgrade](#)

I'm unpacking the files directly in the shell, so there should be no FTP issues. I tried both the tar.gz and the .zip. File-owners and rights are all correct. There are no blank lines or spaces in front of the php-tag and I'm using the emerald theme.

All working with Debian Jessie:

Apache/2.4.10 (Debian) mod\_fastcgi

PHP 5.6.30

The same config as with the old Phorum-version before.

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Scott Finegan / March 25, 2017 07:50PM

[Re: Posting not possible after upgrade](#)

In the upper right corner of the admin, Phorum Status "Normal" ? (Shouldn't have anything to do with your issue unless there is a caching problem.)

In the admin, set the cache directory to ./cache , (there is a period in front of the slash). Save the settings. Sanity Checks are OK?

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In the admin enable event logging. Save the settings. Try to post. Check for events that prevent posting. Enable the modules you use, save the settings.

Check the php error log.

Check the mysql log.

There are also various server logs.

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Oliver Riesen-Mallmann / March 28, 2017 02:57PM

[Re: Posting not possible after upgrade](#)

Hi tbremer,

an empty (blank) page is caused nearly almost by a php error... Please check you php error log file.

Regards

Oliver

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Using Phorum since 7/2000: [forum.langzeittest.de](http://forum.langzeittest.de) (actual version 5.2.23)

Modules "Made in Germany" for version 5.2: [Author as Sender](#), [CarCost](#), [Close Topic](#), [Conceal Message Timestamp](#), [Format Email](#), [Index Structure](#), [Mailing List](#), [Pervasive Forum](#), [Spritmonitor](#), [Terms of Service](#) and [German Language Files Package](#).

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