

Phorum Support Forums / 5.2 Phorum Support

Search issue with more than one word

Yoda / March 10, 2017 06:45AM

[Search issue with more than one word](#)

Hello,

I just upgraded my phorum from 5.0.10 to 5.2.23 and moved the system to another server. The upgrade went well and everything seems to work fine except from the search. In the old phorum, I could type in several search terms and get a result. With the new installation, only a one word search returns a result, whereas more than one word doesn't bring any results at all. I tried several options like "match all words", "match any words", different time spans etc. and several search terms.

Does anyone have an idea what is wrong there?

Thanks

Jay

Oliver Riesen-Mallmann / March 13, 2017 05:42AM

[Re: Search issue with more than one word](#)

Hi Jay,

can you provide a link to your forum?

Regards

Oliver

Using Phorum since 7/2000: forum.langzeittest.de (actual version 5.2.23)

Modules "Made in Germany" for version 5.2: [Author as Sender](#), [CarCost](#), [Close Topic](#), [Conceal Message Timestamp](#), [Format Email](#), [Index Structure](#), [Mailing List](#), [Pervasive Forum](#), [Spritmonitor](#), [Terms of Service](#) and [German Language Files Package](#).

Yoda / March 13, 2017 11:13AM

[Re: Search issue with more than one word](#)

Hi Oliver,

thanks for the reply.

Link to the old forum: [www.jbw-forum.de]

Link to the new forum: [www.jukebox-world.org]

In the old forum you need to click "Suche - Search" in the upper yellow bar to get to the search form.

As search terms you could try "wurlitzer niagara" in both forums.

The old forum brings a result for the terms in connection, the new forum only works with either "wurlitzer" or "niagara".

Regards,

Jay

Oliver Riesen-Mallmann / March 15, 2017 03:45AM

[Re: Search issue with more than one word](#)

Hi Jay,

search form seems ok.

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Please try in the admin panel, Database Integrity, Rebuild search data.

Regards
Oliver

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Yoda / March 16, 2017 04:01PM

[Re: Search issue with more than one word](#)

Hi Oliver,

I performed the "search data rebuilt". Unfortunately, it is still not possible to search for more than one word.

After that, I tried some other rebuilt options and figured out that the functions "Rebuild thread info meta data" and "Rebuild display names" result in a blank page, so the script obviously gets interrupted somehow.

It seems to me that my database is not entirely correct. Something might have gone wrong during the upgrade or is missing. At least, the upgrade had to perform 77 database changes. However, no errors were thrown.

Any further ideas on how to tackle this problem?

Thanks in advance,
Jay

Edited 3 time(s). Last edit at 03/16/2017 04:07PM by Yoda.

Oliver Riesen-Mallmann / March 17, 2017 04:36AM

[Re: Search issue with more than one word](#)

Hi Jay,

Do you use full text search option (see `/include/db/config.php`)?

Quote

Phorum documentation

`mysql_use_ft`

This setting determines whether Phorum will use MySQL's full text algorithm for searching through postings. If enabled, searching will be much faster.

To be able to use this feature, the MySQL server that you are using must be version 4.0.18 or higher (should always be the case as MySQL 5 is a requirement) and the database user must be allowed to create temporary tables. If these requirements are not met, then you will have to disable this setting by assigning the value 0.

Does your database have the create temp table privilege?

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Regards
Oliver

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[Format Email](#), [Index Structure](#), [Mailing List](#), [Pervasive Forum](#), [Spritmonitor](#), [Terms of Service](#) and [German Language Files Package](#).

Yoda / April 29, 2017 05:26AM

[Re: Search issue with more than one word](#)

Hi Oliver,

thanks for your answer. The "full text search option" in the config file helped to fix the issue.

Regards
Jay

Yoda / June 02, 2017 05:50AM

[Re: Search issue with more than one word](#)

Hello again,

I just encountered a dramatic issue. With the full text search enabled ('mysql_use_ft' => '1') I can now search for more than one search item but every item has to have at least 4 characters. Unfortunately, in our forum people will mostly be looking for specific brands and a lot of them only have 3 characters.

Does anyone have a suggestion?

Thx in advance
Jay

Edited 1 time(s). Last edit at 06/02/2017 05:51AM by Yoda.

Oliver Riesen-Mallmann / June 02, 2017 06:14AM

[Re: Search issue with more than one word](#)

Hi Jay,

see: [www.electrictoolbox.com]

Regards
Oliver

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Modules "Made in Germany" for version 5.2: [Author as Sender](#), [CarCost](#), [Close Topic](#), [Conceal Message Timestamp](#),
[Format Email](#), [Index Structure](#), [Mailing List](#), [Pervasive Forum](#), [Spritmonitor](#), [Terms of Service](#) and [German Language Files Package](#).

Yoda / June 02, 2017 06:52AM

[Re: Search issue with more than one word](#)

Hi Oliver,
oh, sorry, didn't know this to be a general mysql setting.
Thx
