

Phorum Support Forums / 5.1 Phorum Support

Not getting new user confirmation emails

NinaV / May 31, 2008 01:44PM

[Not getting new user confirmation emails](#)

I have just installed the system and set it up to require user and moderator confirmation.

The user gets an email with a link but even after they verify it the moderator does not get an email.

I have set the moderator up with email addresses that reside on the same server, the same domain and off the server.

The moderator does get an email when new messages are posted in the forums. So this is specific to the new user registration.

What to look at next?

thx

Nina

Edited 1 time(s). Last edit at 05/31/2008 02:17PM by NinaV.

Thomas Seifert / May 31, 2008 04:53PM

[Re: Not getting new user confirmation emails](#)

there are no email sent to the moderator for new users.

Thomas Seifert
