

## Phorum Support Forums / 5.1 Phorum Support

Getting a blank page on an upgraded Phorum

---

henny / September 06, 2011 04:51AM

[Getting a blank page on an upgraded Phorum](#)

Hi,

I have used a phorum for my students already for quite some while. Originally it was in Korean but since there are no language files anymore I changed it to English. However I haven't used it for quite a while (nor did my students) and now when I try to take a look at it I understand why. All it gives is a blank page. When I try to go the admin page, I can login but after that I get a blank page as well.

When I look at the log files I see the following (don't have that kind of problems with other phorums on the same server though)

```
[Tue Sep 06 04:31:19 2011] [error] [client 58.123.210.146] PHP Warning: is_dir() [www.student.henny-savenije.pe.kr]
```

```
[Tue Sep 06 04:31:19 2011] [error] [client 58.123.210.146] PHP Warning: is_dir() [www.student.henny-savenije.pe.kr]
```

```
[Tue Sep 06 04:31:19 2011] [error] [client 58.123.210.146] PHP Warning: is_dir() [www.student.henny-savenije.pe.kr]
```

```
[Tue Sep 06 04:31:25 2011] [error] [client 58.123.210.146] ModSecurity: Audit log: Failed to create subdirectories: /var/asl/data/audit/20110906/20110906-0431 (Permission denied) [hostname "www.student.henny-savenije.pe.kr"] [uri "/phorum-5.2.11/index.php"] [unique_id "TmWF-X8AAEAADZEdwYAAAAI"]
```

Any help is appreciated.

---

Maurice Makaay / September 06, 2011 01:12PM

[Re: Getting a blank page on an upgraded Phorum](#)

There's all kind of stuff going on that isn't directly Phorum related. Are you administering this machine yourself or is it hosted with a company? In that last case, it might be best to contact that company for help.

Both issues (open\_basedir config in PHP and ModSecurity config in Apache) must be fixed by configuring the host correctly.

---

## Maurice Makaay

Phorum Development Team

[my blog](#) [linkedin profile](#) [secret sauce](#)

---