dlc3172 / October 25, 2007 03:09AM

Can't log-in to Phorum Admin

When I enter my username and password, the page just reloads with the username/password prompt again. Not even a message saying "wrong password" or something. I know I'm doing something stupid....I just can't figure it out!

CBiLL / October 25, 2007 03:46AM

Re: Can't log-in to Phorum Admin

It mean you are still entering wrong username or password or you managed to removed admin status from your account by accident that it no longer think it have admin access.

The admin page will not tell you if the username or password is wrong and that is intended, no need to tell the hacker how close he is being right to accessing the admin page.

Bill

Thomas Seifert / October 25, 2007 08:31AM

Re: Can't log-in to Phorum Admin

or you are not accepting cookies from that domain as the admin needs cookies to work.

Thomas Seifert

Phorum Development Team / Mysnip-Solutions.de

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dlc3172 / October 25, 2007 07:24PM

Re: Can't log-in to Phorum Admin

I know I'm entering the correct username and password.

How can I fix the admin status?

Maurice Makaay / October 25, 2007 08:39PM

Re: Can't log-in to Phorum Admin

The only thing that is needed for an administrator is that the "admin" field in the database is set to "1". So check if that is the case. I wrote a little script once for recovering / setting the admin status for a user. You can edit that script, put it in the Phorum install directory and run it from your browser (especially useful if you don't have a good database access to check the admin field yourself). The script can be downloaded from here: [secretsauce.phorum.org] (make sure to rename it to rescue_admin.php).

If the admin field is set correctly to 1, then maybe your password was changed? In that case, you could put in a new MD5 hashes password in your user record. An even easier way could be to tell Phorum at the login screen that you lost your password. Then you will be able to recover it through the standard password recovery procedure (by mail).

Maurice Makaay

Phorum Development Team

my blog linkedin profile secret sauce

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dlc3172 / October 26, 2007 12:06AM

Re: Can't log-in to Phorum Admin

I'm using phpMyAdmin. This is what it looks like:

Field Type Collation Attributes Null Default Extra Action

admin tinyint(1) No 1

Default was 0 and I changed it to 1. Is that correct? If so, I still can't log-in. I requested a new password, and then changed it to my usual. It still won't let me log in to the Admin.php

Sorry for the trouble...I'm not a programmer or anything close to one.

Maurice Makaay / October 26, 2007 03:06PM

Re: Can't log-in to Phorum Admin

The admin field should be set to 1 indeed. Maybe you could try cleaning out the cookies in your browser, to make sure there's no conflicting cookie in there? There is really not much to enable the login, so it's hard to guess what's going on.

Maurice Makaay

Phorum Development Team

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dlc3172 / October 26, 2007 11:18PM

Re: Can't log-in to Phorum Admin

Clearing cookies didn't work.

When I type in my username and password, what is admin.php checking that against? Should I look there to make sure that the username and password is what I think it is?

Brian Moon / October 26, 2007 11:24PM

Re: Can't log-in to Phorum Admin

the users table (phorum_users probably). The fields are username and password. password is an md5(hash) of the password.

Brian - Cowboy Ninja Coder - Personal Blog - Twitter

TekBoss / October 26, 2007 11:36PM

Re: Can't log-in to Phorum Admin

I also had this problem with my original install.

1. I had screwed up my cookies (discovered by accessing in FireFox having NEVER been to this domain before). Cleared cookies in IE -- CLOSED BROWSER completely -- Restarted -- no more problem.

2. Upon registering a test version of myself (for the very first time on Phorum ever) I didn't realize that I would need to authenticate the registration by reading my email first (forgot I checked that box).

After that, no problems at all.

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dlc3172 / October 27, 2007 06:13AM

Re: Can't log-in to Phorum Admin

Nothing seems to work. I guess I'll just have to reinstall the whole thing, which I really don't want to do because I customized some of the files

Seems like there should be an easier solution to this..

Thomas Seifert / October 27, 2007 11:16AM

Re: Can't log-in to Phorum Admin

you hacked the core files? then you might have done something wrong there.
If its just templates then you can copy them other but I doubt that a new install will do you any good.
could you check in e.g. firefox if there is a cookie send to you on admin-logon and what its content is?

Thomas Seifert

Phorum Development Team / Mysnip-Solutions.de

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dlc3172 / October 27, 2007 08:12PM

Re: Can't log-in to Phorum Admin

no, just templates.

I'm not using firefox

Thomas Seifert / October 27, 2007 08:16PM

Re: Can't log-in to Phorum Admin

I'm pretty sure that other browser have the same functionality, to show the cookie-content and get an alert if a cookie is sent and which one.

Thomas Seifert

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dlc3172 / October 27, 2007 10:12PM

Re: Can't log-in to Phorum Admin

I just reinstalled and I can log in again

DonTino / January 28, 2008 12:26PM

Re: Can't log-in to Phorum Admin

I'm having the same problem here,

admin = 1
password is correct

cookies deleted, Admin still won't get access.

I had the problem before but when using ctrl+F5 it reloads and shows the admin panel, but now nothing works,

I'm using the embed module with drupal and the forum itself works perfectly, but to the admin panel I can't get access.

I even turned of rewrite rules on the server, it still doesn't work

any info everyone?

Tino

Maurice Makaay / January 28, 2008 12:48PM

Re: Can't log-in to Phorum Admin

Is there also a value set in the password field and is that the correct MD5 sum for your administrator password? For all other users, the password can be empty in the database, but the admin user needs a password in the Phorum database.

Maurice Makaay

Phorum Development Team

my blog linkedin profile secret sauce

DonTino / January 29, 2008 09:12AM

Re: Can't log-in to Phorum Admin

Hi Maurice,

yes correct MD5 sum is in there. It's the exact same as in the drupal user table. And login to drupal works perfectly using the admin password.

Tino

Maurice Makaay / January 29, 2008 09:26AM

Re: Can't log-in to Phorum Admin

All seems to be in place:

- cookies enabled in browser
- no broken cookies in the way
- user has admin = 1
- user has an MD5 hashed password in the password field

Some more things to check:

- The value of the "active" field for that user, which should be set to 1
- whether the password is really plain MD5 (check using <?php print md5('yourpass') ?>)

Maurice Makaay

Phorum Development Team

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DonTino / January 29, 2008 12:11PM

Re: Can't log-in to Phorum Admin

I just checked everything and all the points you mention are working the way they should.

Could the database colation and charset have something to do with this?? I was having and still have minor problems with the database of phorum and drupal and UTF8,

some characters still display the <?> in Phorum instead of the special character,
I think the data in the phorum database is not completely set to utf-8,

Just thinking if it might had anything to do with it??

The login an synchronization of drupal and phorum works seemlessly. I can login as admin and have all rights within the phorum community, however the admin panel doesn't let me in.

Tino

> Quote
> **mmakaay**
> All seems to be in place:
>
> - cookies enabled in browser
> - no broken cookies in the way
> - user has admin = 1
> - user has an MD5 hashed password in the password field
>
> Some more things to check:

- The value of the "active" field for that user, which should be set to 1
- whether the password is really plain MD5 (check using <?php print md5('yourpass') ?>)

Maurice Makaay / January 29, 2008 12:38PM

Re: Can't log-in to Phorum Admin

I really don't have ammunition left for this one. All seems okay from what you tell me. I don't know of any other things that are needed for the admin interface login. Can you try if you can login if you temporarily disable the embedding module by moving the mods/embed_phorum directory to mods/embed_phorum-DISABLED or so?

I'm afraid that finding out what is causing your problem will take some tracing through the code to find the hurting spot.

Maurice Makaay

Phorum Development Team

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DonTino / January 29, 2008 01:47PM

Re: Can't log-in to Phorum Admin

Maurice I just did that but no luck either.

Is there a way to easyily reinstall the admin interface or the whole phorum without losing any data and settings?

Tino

> Quote
> **mmakaay**
> I really don't have ammunition left for this one. All seems okay from what you tell me. I don't know of any other things that are needed for the admin interface login. Can you try if you can login if you temporarily disable the embedding module by moving the mods/embed_phorum directory to mods/embed_phorum-DISABLED or so?
>
> I'm afraid that finding out what is causing your problem will take some tracing through the code to find the hurting spot.

Maurice Makaay / January 29, 2008 02:57PM

Re: Can't log-in to Phorum Admin

You could try installing phorum in a directory next to your current one. No problem with that as far as the admin interface is concerned. Unpack the tree, copy your include/db/config.php and you're done. The installer won't be run when doing this. The only thing that will be set incorrectly is the http_path, so browsing through the front end might give some unexpected results (because URLs will point to the original http path). The admin interface however should be accessible in this setup. So, you could try to follow this path to see if the problem lies in the code or in the database.

Maurice Makaay

Phorum Development Team

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DonTino / January 30, 2008 10:09AM

Re: Can't log-in to Phorum Admin

Maurice thanks I will try this once I have a moment time.

thanks a lot for your help
Tino

> Quote
> **mmakaay**
> You could try installing phorum in a directory next to your current one. No problem with that as far as the admin interface is concerned. Unpack the tree, copy your include/db/config.php and you're done. The installer won't be run when doing this. The only thing that will be set incorrectly is the http_path, so browsing through the front end might give some unexpected results (because URLs will point to the original http path). The admin interface however should be accessible in this setup. So, you could try to follow this path to see if the problem lies in the code or in the database.

DonTino / February 12, 2008 10:34AM

Re: Can't log-in to Phorum Admin

Maurice I just installed phorum into a directory next to the original one and copied the config file like you suggested, however I get the same problem as in the original admin panel. I just can't login. The admin login shows up fine but when trying to login, nothing. Just the same login screen over and over again no matter what browser or settings I use.

So I guess it must be a problem in my database?

Tino

Maurice Makaay / February 12, 2008 10:43AM

Re: Can't log-in to Phorum Admin

Please put a different prefix in the config.php for the new phorum tree. That will start an installation, creating new tables with the new prefix (so you can easily delete the tables for this test afterwards). I'm wondering if you can login a fresh installed Phorum. If you can, then the problem is in your database that you are currently using. It could be useful to compare the admin user record from the old and the new db in this case.

Maurice Makaay

Phorum Development Team

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DonTino / February 12, 2008 11:07AM

Re: Can't log-in to Phorum Admin

new phorum created and login works fine. I have to reload FF manually after login so the admin panel shows but I had that problem in FF before.

In IE it works perfect.

I also can't find any major difference in the user table

????

Tino

Maurice Makaay / February 12, 2008 11:17AM

Re: Can't log-in to Phorum Admin

That reloading part is strange. I never have to do that in any of my browsers.

No major differences. What are the differences? Can you show use the two admin user records from both user tables? Empty out the password fields when doing this.

BTW: what Phorum version are you running?

Maurice Makaay

Phorum Development Team

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Edited 1 time(s). Last edit at 02/12/2008 11:19AM by mmakaay.

Thomas Seifert / February 12, 2008 11:18AM

Re: Can't log-in to Phorum Admin

settings, especially use_cookies and session-settings are interesting too (even though they should have no influence).

Thomas Seifert

Phorum Development Team / Mysnip-Solutions.de

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DonTino / February 12, 2008 11:23AM

Re: Can't log-in to Phorum Admin

Hi Maurice,

ok here's what I just did:

I exported the original user table and inserted into the new phorum installation. The result the admin login there now also no longer works.

here are the 2 rows for admin of the original and new install (passwords marked out):

original:

```
(`user_id`, `username`, `password`, `cookie_sessid_lt`, `sessid_st`,
`sessid_st_timeout`, `password_temp`, `email`, `email_temp`, `hide_email`, `active`,
`user_data`, `signature`, `threaded_list`, `posts`, `admin`, `threaded_read`,
`date_added`, `date_last_active`, `last_active_forum`, `hide_activity`,
`show_signature`, `email_notify`, `pm_email_notify`, `tz_offset`, `is_dst`,
`user_language`, `user_template`, `moderator_data`, `moderation_email`)
(1, ' Admin', '***', 'embed_1_2c7b4d89367a3356142754be139ddfb9',
'embed_1_2c7b4d89367a3356142754be139ddfb9', 0, '***', ' info@hummer-2-rent.de', '',
0, 1, '', ' Beste Grüße\r\nCarsten
Rakus\r\nwww.hummer-group.com\r\nwww.hummer-advertisement.com\r\nwww.hummer-2-rent.co
m\r\nwww.hummer-merchandize.com\r\nwww.hummer-zone.com', 0, 254, 1, 0, 1163703431,
1202723247, 0, 0, 0, 0, 0, -99, 0, '', '', '', 1),
```

new:

```
(`user_id`, `username`, `password`, `cookie_sessid_lt`, `sessid_st`,
`sessid_st_timeout`, `password_temp`, `email`, `email_temp`, `hide_email`, `active`,
`user_data`, `signature`, `threaded_list`, `posts`, `admin`, `threaded_read`,
`date_added`, `date_last_active`, `last_active_forum`, `hide_activity`,
`show_signature`, `email_notify`, `pm_email_notify`, `tz_offset`, `is_dst`,
`user_language`, `user_template`, `moderator_data`, `moderation_email`)
(1, 'Admin', '***', '7053a5959bba2881fcc2036dd3aaa764', '', 0, '***',
'tino@tino-designs.com', '', 0, 1, NULL, NULL, 0, 0, 1, 0, 1202810619, 1202810619, 0,
0, 0, 0, 1, -99, 0, '', '', NULL, 1);
```

Edited 1 time(s). Last edit at 02/12/2008 11:24AM by DonTino.

Maurice Makaay / February 12, 2008 12:48PM

Re: Can't log-in to Phorum Admin

I just setup the latest 5.1 with the embed_phorum module (stub_example connector).
This one is working just fine. I am automatically logged in as the admin user as the front page. On the admin page, I have to login. If I login, I immediately go to the admin start page. My session ids look just like yours (embed_1_.....) and I am pretty sure that I wrote things in such way that those different looking ids would work with

the admin authentication too.

Can you try putting the password string from the original admin user record on your test forum back in the password field for the admin user and see if that helps?

What are your settings below "Cookie/Session Settings" under "General Settings" ? Especially: did you setup a Session Path?

Maurice Makaay

Phorum Development Team

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DonTino / February 12, 2008 01:18PM

Re: Can't log-in to Phorum Admin

Trying the admin password from the test forum didn't work.

the setting for Cookie/Session for the test forum are:
Main Session Timeout: 30 days
Session path: /
Session domain:
Track User usage: Once per day

For the original forum (looked it up in the database since I can't access the original admin):
session_timeout: 30
short_session_timeout: 60
session_path: /
session_domain:
track_user_activity: 86400

> Quote
> **mmakaay**
> I just setup the latest 5.1 with the embed_phorum module (stub_example connector).
> This one is working just fine. I am automatically logged in as the admin user as the front page. On the admin page, I have to login. If I login, I immediately go to the admin start page. My session ids look just like yours (embed_1_.....) and I am pretty sure that I wrote things in such way that those different looking ids would work with the admin authentication too.
>
> Can you try putting the password string from the original admin user record on your test forum back in the password field for the admin user and see if that helps?
>
> What are your settings below "Cookie/Session Settings" under "General Settings" ? Especially: did you setup a Session Path?

Maurice Makaay / February 12, 2008 01:26PM

Re: Can't log-in to Phorum Admin

Well, I'm pretty much out of options. Maybe you could upgrade to the latest 5.1 release to rule out that this is some old bug or so that is bugging you. Even if it isn't, it is a good idea to do the upgrade. I saw in your admin.php URL that you're not running this most recent version.

Maurice Makaay

Phorum Development Team

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DonTino / February 12, 2008 01:33PM

Re: Can't log-in to Phorum Admin

I just was able to login after deleting the user #1 (admin) and inserting the whole user row for the admin from the test forum

That way I got access to the admin panel, however once I accessed the community through drupal, the problems were set back. I could no longer login to admin.

I'm now changing the values of the fields in the database row for the admin to the same as in the test forum, field by field, I will let you now which one it is that seems to make problems.

Can I easily upgrade to a newer version?

Maurice Makaay / February 12, 2008 01:44PM

Re: Can't log-in to Phorum Admin

Yes you can, unless you have been hacking the Phorum core files. Installing should be a matter of copying the new 5.1.x files over the old ones and after that running some database upgrades through admin.php if required (those would only be needed for bugfixes, since we do not change templates and db structure in a stable release).

Maurice Makaay

Phorum Development Team

my blog linkedin profile secret sauce

DonTino / February 12, 2008 01:50PM

Re: Can't log-in to Phorum Admin

Guys I found the problem

A coders nightmare, one of those things you don't look at and hardly ever find if it exists

An empty space in front of the User name

Admin was _Admin with _ being an empty space therefore the login didn't work

All other users have the same problem, most likely a problem in the file that synchronizes the drupal user table with the phorum user table. The Community of course works since authentication there is done through drupal not Phorum.

Look at my previous post where I gave you the Admin user row from my test and original installation and you will see it.

Thanks for all the help from now on I think I'll be able to fix it myself.

Everybody else with a similair problem, watch out for blank spaces ;)

Tino

Maurice Makaay / February 12, 2008 03:00PM

Re: Can't log-in to Phorum Admin

Pfr, what a fun one.
I'm glad you found it. I totally overlooked it myself as well in your record dumps.

Maurice Makaay

Phorum Development Team

my blog linkedin profile secret sauce

Joern / February 23, 2011 09:14AM

Re: Can't log-in to Phorum Admin

> Quote
> **Maurice Makaay**
> The only thing that is needed for an administrator is that the "admin" field in the database is set to "1". So check if that is the case. I wrote a little script once for recovering / setting the admin status for a user. You can edit that script, put it in the Phorum install directory and run it from your browser (especially useful if you don't have a good database access to check the admin field yourself). The script can be downloaded from here: [secretsauce.phorum.org] (make sure to rename it to rescue_admin.php).

Same here.
I've managed to change the name of the admin + remove admin status.
When I enter my username and password, the page just reloads.

I've already found a "changeusername" script here to restore the username to "admin".

I can't open your script:
[secretsauce.phorum.org]
500 server error

Is there any other way to get it?

Maurice Makaay / February 23, 2011 09:38AM

Re: Can't log-in to Phorum Admin

Try again. This error originated from a server configuration issue. I fixed the config and the file is now readable.

Maurice Makaay

Phorum Development Team

my blog linkedin profile secret sauce

Joern / February 23, 2011 09:39AM

Re: Can't log-in to Phorum Admin

Working now!
Thank you very much!!!

Joern / February 23, 2011 10:08AM

Re: Can't log-in to Phorum Admin

Hmm, I'm getting an error message:
Warning: mysql_query(): supplied argument is not a valid MySQL-Link resource in *** on line 13

I've just changed "mauricem" to "admin".
Do I have to do more changes here?

Maurice Makaay / February 23, 2011 10:13AM

Re: Can't log-in to Phorum Admin

That means that phorum_db_mysql_connect() is not returning a database connection, which it really should. It the Phorum site working at all?

When it's just this script that isn't working, you could also try to access your database using a tool like PHPMyAdmin (when provided to you by your hosting provider) to check and possibly update the "admin" field for your admin user.

Maurice Makaay

Phorum Development Team

my blog linkedin profile secret sauce

Edited 1 time(s). Last edit at 02/23/2011 10:14AM by Maurice Makaay.

Joern / February 23, 2011 10:25AM

Re: Can't log-in to Phorum Admin

Phorum is still working fine.

I've already found the "0" I have to change into "1" using phpmyadmin.
But I just don't know how to change it - never used phpmyadmin bevore....

Maurice Makaay / February 23, 2011 10:43AM

Re: Can't log-in to Phorum Admin

I don't use it myself either, but you should at least be able to run a query like UPDATE phorum_users SET admin=1 WHERE username='admin'
"phorum_users" depends on your database prefix for Phorum of course.

I suspect that PhpMyAdmin will have a feature for updating record contents directly too, but I don't know the specifics for that.

Apparently googling for "PhpMyAdmin edit record" helps: tutorial

---

Maurice Makaay

Phorum Development Team

my blog linkedin profile secret sauce

Joern / February 23, 2011 11:46AM

Re: Can't log-in to Phorum Admin

OK, got it.
It's was very easy using phpmyadmin.
Just log in, select "phorum_users", select "browse" tab, use the edit icon at the user you want to chance and change "0" to "1" at "admin".

Thanks again!

---

butterfingersbeck / October 09, 2013 02:10PM

Re: Can't log-in to Phorum Admin

My client's forum was being spammed on a daily basis. I accidentally deleted my e-mail address along with all the spam ones, and now I can no longer access the Admin page. I tried the Rescue-Admin script - it seemed to run OK, but I still can't get in to Admin. I tried clearing cookies, relaunching Firefox and changing the password.

HELP!!!

Thomas Seifert / October 09, 2013 08:25PM

Re: Can't log-in to Phorum Admin

Did you create a new account first and modified the script to update the new user afterwards?

Thomas Seifert

Phorum Development Team / Mysnip-Solutions.de

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butterfingersbeck / October 09, 2013 10:09PM

Re: Can't log-in to Phorum Admin

It's OK - I went into the database on my hosting site and changed the Admin parameter on my log-in from 0 to 1, and that fixed it. Thanks for your prompt response!